

Quality & Food Safety Policy

Shoobridge Transport is committed to providing high quality services to customers in providing storage and distribution of produce and processed food products to intra- and interstate destinations. Shoobridge Transport does this by engaging its people to continually improve service quality and the Quality Management System.

The Quality Management System will be imbedded in Shoobridge Transport's online Integrated Management System (IMS) and applies to:

- Food Quality and Safety (HACCP)
- Maintenance Management
- Mass Management
- Driver Fatigue Management
- TruckSafe

We are committed to continually improving the quality of our services, and we do this by using the improvement processes that are imbedded within the Integrated Management System. We continually improve the Integrated Management System towards meeting the requirements of ISO9001:2015.

Senior Management review quality objectives and performance on a regular basis, and ensure resources are available to continually improve.

Shoobridge Transport's Quality Objectives are to:

- a) Facilitate the transport of consistent standards of quality produce and manufactured goods.
- b) Provide outstanding customer service.
- c) Control the transport and storage of produce and manufactured goods with critical control points and hazard analysis.
- d) Provide a safe, reliable transport service by maintaining safe, reliable and roadworthy vehicles.
- e) Provide a safe place of work through the careful management of fatigue in our employees.
- f) Maintain records to support HACCP, Maintenance Management, Mass Management, TruckSafe and Driver Fatigue Management practices in line with statutory and regulatory requirements
- g) Provide a means of minimising non-conformance and complaints with promotion of safe work behaviour of staff.

This policy is communicated to all employees and is reviewed at least annually. It is published and approved by the Managing Director at <https://ShoobridgeTransport.sharepoint.com>.